COVE POINT LNG LP

as of October 29, 2025

Transportation Services Team

Transportation Services is always available to respond to Customer inquiries. Below is the contact information for the Customer Transportation Representatives (CTRs). The CTR Team can be reached at CTR@bhegts.com.

Dekaflow Helpline: **(800) 895-8899**

Employee	Title	Phone Number	Email	ICE IM
Cove Point LNG LP				
Oscar Villatoro	Senior Customer Service Representative	(804) 624-0056	Oscar.Villatoro@bhegts.com	ovillatoro
Jazz Boyd	Senior Customer Service Representative	(804) 241-2036	Jasmine.Boyd@bhegts.com	jboyd
Patrick Zohab		(804) 401-5724	Patrick.Zohab@bhegts.com	pzohab
Patrick Heller	Customer Service Representative I	(804) 389-1036	Patrick.Heller@bhegts.com	pheller
Josh Jackey	Customer Service Representative I	(804) 613-5276	Josh.Jackey@bhegts.com	
Carlos Carter-Thrash	Customer Service Representative I	(804) 382-1158	Carlos.Carter@bhegts.com	carcarter
Lillian Wall	Customer Service Representative I	(771) 216-5042	Lillian.Wall@bhegts.com	
Nik Sommer	Customer Service Representative I	(804) 401-0958	Nikolas.Sommer@bhegts.com	
Blake Alexander	Customer Service Representative I	(804) 802-1116	Blake.Alexander@bhegts.com	
Stephen Jenkins	Customer Service Representative	(804) 613-5165	Stephen.Jenkins@bhegts.com	
Aidan Malloy	Customer Service Representative	(804) 662-0677	Aidan.Malloy@bhegts.com	
Roy Arroyo	Supervisor, Customer Service	(804) 305-8781	Roy.Arroyo@bhegts.com	rarroyo1
Jonathan Beck	Manager, Customer Service	(804) 613-5195	Jonathan.Beck@bhegts.com	
Kristen Murray	Director, Customer Service	(804) 314-7145	Kristen.Murray@bhegts.com	

Business Technology Services

Business Technology Services is responsible for the administration of our EBB, including maintaining all Customer information, regulating security access of all Dekaflow Users, managing Contracts and Agency Agreements, overseeing Informational Postings, supporting EDI Trading Partner inquiries, and any other Dekaflow administrative requests. The team can be reached at BusinessTechnologyServices@bhegts.com.

Employee	Title	Phone Number	Email
Latasha Becker	Business Analyst – EBB Administration	(804) 219-8352	Latasha.Becker@bhegts.com
Collin Cunningham	Advisor – Contracts Administration	(804) 205-4908	Collin.Cunningham@bhegts.com
Tsa Peralta	Business Technology Services Manager	(804) 305-0026	Tsa.Peralta@bhegts.com

Commercial LNG

Employee	Title	Phone Number	Email	ICE IM
Kelly Mixon	Customer Service Representative	(276) 285-1836	Kelly.Mixon@bhegts.com	
Ryan Martin	Account Executive, Commercial Business	(804) 201-8804	Ryan.Martin@bhegts.com	
Dave Monger	Director, Commercial Business	(804) 624-0056	David.Monger@bhegts.com	

Pipeline Credit

Pipeline Credit “financially approves” all contracts in Dekaflow, pursuant to EGTS’ Creditworthiness requirements, before those contracts can be activated. Additionally, the group adjusts Shell Agreement credit levels used for Capacity Release Bids. The team can be reached at PipelineCredit@bhegts.com .