EASTERN GAS TRANSMISSION & STORAGE, INC.

as of October 29, 2025

Transportation Services Team

Transportation Services is always available to respond to Customer inquiries. Below is the contact information for the Customer Transportation Representatives (CTRs). The CTR Team can be reached at CTR@bhegts.com.

Dekaflow Helpline: **(800) 895-8899**

Employee	Title	Phone Number	Email	ICE IM
Eastern Gathering and Processing				
Tammi Martin	Senior Customer Service Representative	(804) 380-5825	Tammi.Martin@bhegts.com	tmartin13
Eastern Gas Transmission & Storage				
Oscar Villatoro	Senior Customer Service Representative	(804) 624-0056	Oscar.Villatoro@bhegts.com	ovillatoro
Jazz Boyd	Senior Customer Service Representative	(804) 241-2036	Jasmine.Boyd@bhegts.com	jboyd
Patrick Zohab	Customer Service Representative I	(804) 401-5724	Patrick.Zohab@bhegts.com	pzohab
Patrick Heller	Customer Service Representative I	(804) 389-1036	Patrick.Heller@bhegts.com	pheller
Carlos Carter-Thrash	Customer Service Representative I	(804) 382-1158	Carlos.Carter@bhegts.com	carcarter
Lillian Wall	Customer Service Representative I	(771) 216-5042	Lillian.Wall@bhegts.com	
Nik Sommer	Customer Service Representative I	(804) 401-0958	Nikolas.Sommer@bhegts.com	
Blake Alexander	Customer Service Representative I	(804) 802-1116	Blake.Alexander@bhegts.com	
Stephen Jenkins	Customer Service Representative	(804) 613-5165	Stephen.Jenkins@bhegts.com	
Aidan Malloy	Customer Service Representative	(804) 662-0677	Aidan.Malloy@bhegts.com	
Roy Arroyo	Supervisor, Customer Service	(804) 305-8781	Roy.Arroyo@bhegts.com	rarroyo1
Jonathan Beck	Manager, Customer Service	(804) 613-5195	Jonathan.Beck@bhegts.com	
Kristen Murray	Director, Customer Service	(804) 314-7145	Kristen.Murray@bhegts.com	

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Business Technology Services

Business Technology Services is responsible for the administration of our EBB, including maintaining all Customer information, regulating security access of all Dekaflow Users, managing Contracts and Agency Agreements, overseeing Informational Postings, supporting EDI Trading Partner inquiries, and any other Dekaflow administrative requests. The team can be reached at BusinessTechnologyServices@bhegts.com.

Employee	Title	Phone Number	Email
Latasha Becker	Business Analyst – EBB Administration	(804) 219-8352	Latasha.Becker@bhegts.com
Collin Cunningham	Advisor – Contracts Administration	(804) 205-4908	Collin.Cunningham@bhegts.com
Tsa Peralta	Business Technology Services Manager	(804) 305-0026	Tsa.Peralta@bhegts.com

Pipeline Credit

Pipeline Credit "financially approves" all contracts in Dekaflow, pursuant to EGTS' Creditworthiness requirements, before those contracts can be activated. Additionally, the group adjusts Shell Agreement credit levels used for Capacity Release Bids. The team can be reached at PipelineCredit@bhegts.com .

Gas Transmission Development Team

Gas Transmission Development develops solutions to meet Customer needs by building new facilities to create incremental capacity on the EGTS, Cove Point and Carolina Gas pipeline systems. They are also involved with identifying opportunities to integrate alternative sources of energy, such as Renewable Natural Gas (RNG) and hydrogen as a part of the overall service offering.

Employee	Title	Phone Number	Email
Jennifer Culhane	Gas Business Development Mgr	(804) 441-0939	Jennifer.Culhane@bhegts.com
Brian McCadden	Gas Business Development Mgr	(804) 814-9704	Brian.McCadden@bhegts.com
Makisa George	Business Development Mgr	(804) 840-8399	Makisa.George@bhegts.com
Anand Yegnan	Director, Gas Transmission Development	(804) 397-0744	Anand.Yegnan@bhegts.com

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Interstate Marketing Team

Interstate Marketing negotiates contracts for pipeline transportation and storage capacity on the EGTS system and offers practical solutions to our Customers' needs.

Interstate Marketing	Title	Phone Number	Email
Bryan Faison	Interstate Marketing Manager	(804) 205-0187	Bryan.Faison@bhegts.com
Cory Helms	Interstate Marketing Manager	(804) 401-7454	Cory.Helms@bhegts.com
Tyler Riddle	Interstate Marketing Manager	(304) 627-8002	Tyler.Riddle@bhegts.com
Nate Gilbert	Interstate Marketing Manager	(804) 418-2378	Nathan.Gilbert@bhegts.com
Jeff Senior	Director, Interstate Marketing	(804) 240-8070	Jeffrey.Senior@bhegts.com

Market Center Services	Title	Phone Number	Email	ICE IM
Pierce Ford	Sr. Market Development Representative	(804) 543-8518	Pierce.Ford@bhegts.com	pford1
Jeff Senior	Director, Interstate Marketing	(804) 240-8070	Jeffrey.Senior@bhegts.com	